

DMMCU Reopening Announcement

Welcome back! Our lobby has returned to normal hours:
Monday-Thursday: 9am-5:30pm and Friday: 8am-5:30pm.
Drive-up hours remain Monday-Friday: 7:30am-6:00pm.



We want to proceed with caution, so we ask that you continue to practice safety and prevention methods inside our lobby moving forward.

For routine transactions, please consider continuing to use the drive up to keep our lobby traffic manageable with social distancing. For loans and new accounts, please consider making appointments to avoid wait times.

- Clean hands often – Wash your hands with soap and water or use hand sanitizer, especially after touching frequently used items or surfaces.
- Avoid close contact and maintain personal space– Please maintain social distance in our office by allowing 6 feet of space between yourself and others.
- Cover coughs & sneezes – Remember to always cover your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow. Throw used tissues in the trash and wash your hands.
- Wear a mask – While facemasks are not mandatory, you should strongly consider using face coverings while in public. We may ask you to lower your face mask upon entry or inside our lobby to verify your identity.
- Clean & disinfect – We will continue to clean and disinfect our lobby.
- Stay home when ill – Please stay home if you are feeling ill and use Home Banking, our mobile app, and other remote options instead.

Other changes you will notice in our lobby:

- Plexiglass protective shields installed for tellers, receptionist, and loan officers
- Social distancing markers placed on the lobby floor to help you maintain distance
- Hand sanitizer placed throughout the office
- Restrooms and water fountain closed to members and the public
- Limited seating options available in the lobby

Requests for our members:

- Please consider having only one person per family per visit in our lobby at one time so we can safely accommodate all members.
- Please keep your visit inside the lobby as short as possible. We are happy to serve you in-person again, but social interactions with staff and other members should be as efficient as possible.